

# Customer Advice Notice

**To:** CAN NZ Participants  
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**From:** The System Operator  
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**Revision of:**

## Change to Market System - Scheduling Process

### Changes to the Frequency Keeper selection methodology

Following a request from the Electricity Authority, the System Operator will be adjusting the method that the Market System uses to select the least cost provider for Frequency Keeping. This adjustment will take effect from 13:30 on 17 November 2011.

The adjustment to the frequency keeping method will result in the Market System calculating the potential maximum constrained on payment a provider can earn and adding it to the service offer price. This cost of service will be compared for the offered providers and the least-cost provider selected.

Further details of the change can be found on the Electricity Authority website: <http://www.ea.govt.nz/our-work/programmes/ps0-cq/frequency-keeper-selection/> specifically, section 4 of the System Operator technical report.

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A revision of this notice will be issued if there is any change to the situation above.

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